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Why We Need Your Credit Card Information

We need to have your credit card information in case your health insurance determines that part or all of the cost of your visit today goes towards deductible, copay, or co-insurance balances. Our staff work tirelessly to accurately determine any of these charges before your visit today using all resources available. However, many health insurance carriers do not provide accurate assessment of your out-of-pocket expenses until after we submit a claim. We want to avoid billing you for unpaid balances as much as possible.

Our office will accept any information you can provide to help us determine your out-of-pocket expenses for your visit today. We do not accept verbal information from your health insurance over the phone as it is often misleading and inaccurate.

We definitely understand your concerns and uneasy feeling with leaving credit card information. Please keep in mind that all of your credit card information is kept just as safe and private as your private health information--as required by law (HIPAA) and we never share any of your information with ANYONE without your written consent. Also, our office will never charge your credit card without first informing you either in writing or by phone.

If you have any questions regarding above, please ask the staff or email us at info@ocneurologyinc.com.

Thank you.

Staff of Orange County Neurology, Inc.